

VISION *for CSIA*

To be one of the world's best airports that consistently delights customers and be the pride of Mumbai.

MISSION

Our Mission is to own, develop and operate airports that :

- » Conform to highest standards of Safety & Security
- » Provide easy to use, efficient and high quality facilities
- » Exceed customer expectations
- » Reflect the spirit of Mumbai and the culture & heritage of India
- » Create value for stakeholders

CORE VALUES

We will deliver our vision through :

- » Customer focus: "expected" to "exceptional"
- » Passion for excellence: the best, always!
- » Teamwork: one team, one dream
- » Respect: give to get respect
- » Performance driven: make it happen!
- » Integrity: integral to what we do



Chhatrapati Shivaji
International Airport

